

(Rev. Date: 02/2022)

## WHAT DOES HELM BANK USA DO WITH YOUR PERSONAL INFORMATION?

### WHY?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

### WHAT?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social security number.
- Credit history.
- Account balances and payment history.
- Checking account and credit card information or other debt.

When you are no longer our customer, we continue to share your information as described in this Notice.

### HOW?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, the reasons Helm Bank USA chooses to share, and whether you can limit this sharing.

REASONS WE CAN SHARE YOUR PERSONAL INFORMATION	DOES HELM BANK USA SHARE?	CAN YOU LIMIT THIS SHARING?
<b>For our everyday business purposes –</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.	Yes	No
<b>For our marketing purposes –</b> to offer our products and services to you.	No	We Do Not Share
<b>For joint marketing with other financial companies.</b>	No	We Do Not Share
<b>For our affiliates' everyday business purposes –</b> information about your transactions and experiences.	No	We Do Not Share
<b>For our affiliates' everyday business purposes –</b> information about your creditworthiness.	No	We Do Not Share
<b>For our non- affiliates to market to you.</b>	No	We Do Not Share

### WHO WE ARE

**Who is providing this notice?** Helm Bank USA.

**WHAT WE DO**

**HOW DOES HELM BANK USA PROTECT MY INFORMATION?**

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We limit employee access to personal information to those who need it to provide products or services to you.

**HOW DOES HELM BANK USA COLLECT MY INFORMATION?**

We collect your personal information, for example, when you

- Open an account or deposit money.
- Apply for a loan or pay your bills.
- Provide account information.
- Show your government-issued ID or driver's license.
- Use your credit or debit card.

We also collect your personal information from others such as credit bureaus, affiliates, or other companies.

**WHY CAN'T I LIMIT ALL SHARING?**

Federal law gives you the right to limit only

- Sharing for affiliates' everyday business purposes –information about your creditworthiness.
- Affiliates from using your information to market to you.
- Sharing for non-affiliates to market to you.

State laws and individual companies may give you additional rights to limit sharing. (See below for more on your rights under state law).

**DEFINITIONS**

**AFFILIATES**

Companies related by common ownership or control. They can be financial and non-financial companies. *Helm Bank USA does not share with affiliates.*

**NON-AFFILIATES**

Companies not related by common ownership or control. They can be financial and non-financial companies. Helm Bank USA does not share with non-affiliates so they can market to you.

**JOINT MARKETING**

A formal agreement between non-affiliated financial companies that together market financial products or services to you. Helm Bank USA does not jointly market financial products or services.

**OTHER IMPORTANT INFORMATION**

In accordance with California law, Helm Bank USA will not share information we collect about California residents with companies outside of Helm Bank USA, except as permitted by law, such as legal processes or as required to service your account. We will limit sharing within our company to the extent required by applicable California law.

**QUESTIONS:**

Please call **+1(305)-329-7330** or email **support@helmbankusa.com**. You can also visit our website at **www.helmbankusa.com**