

Discover the possibilities of

HELM IN  NE

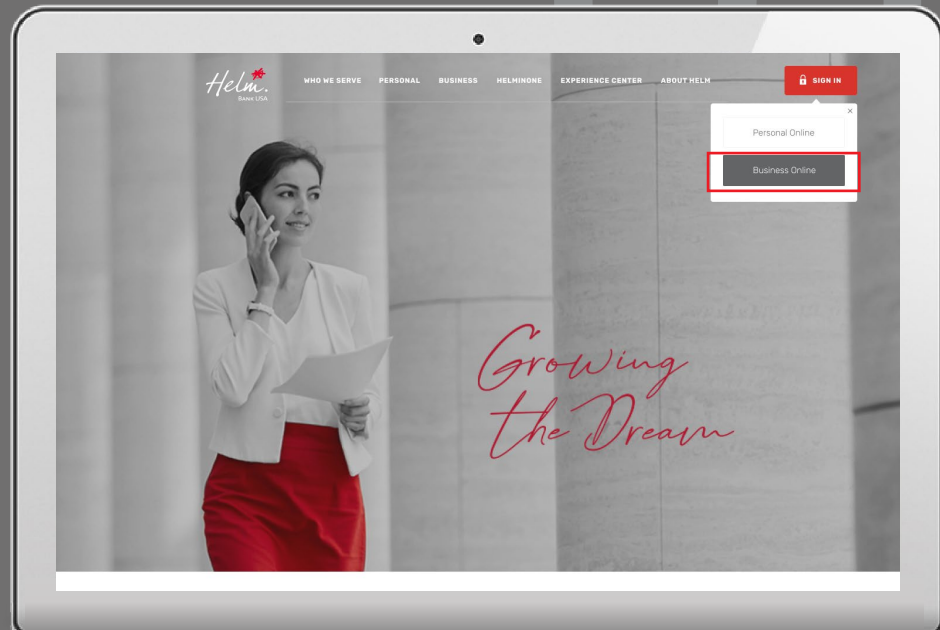
Business Online Banking

To enroll, follow these steps:

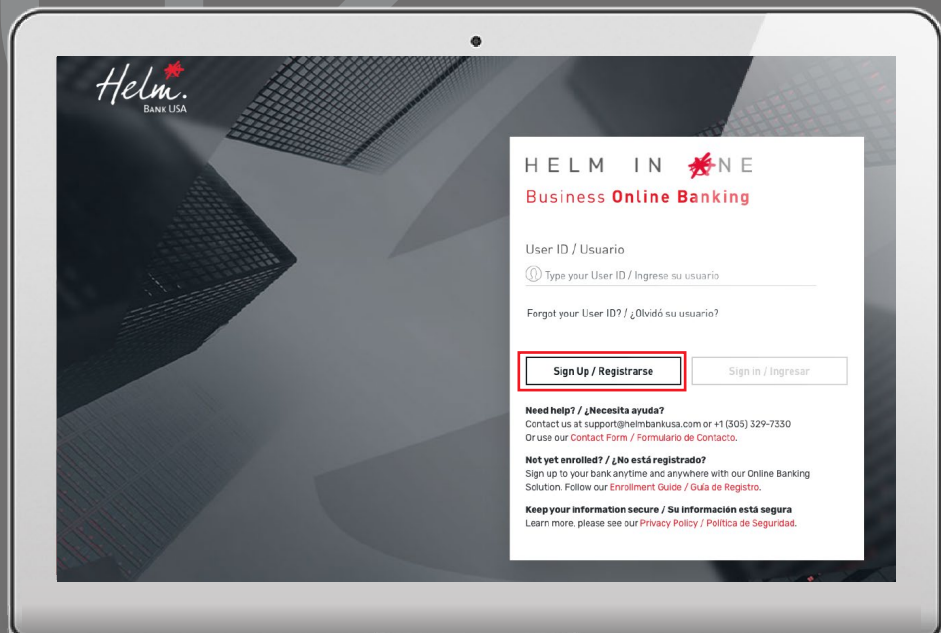
STEP 01

Visit www.helmbankusa.com and select **Sign In** on the top-right corner of the page.

Select **Business Online**.



STEP 02



Select **Sign up** to begin enrollment.

You have **3 minutes** to complete each step.

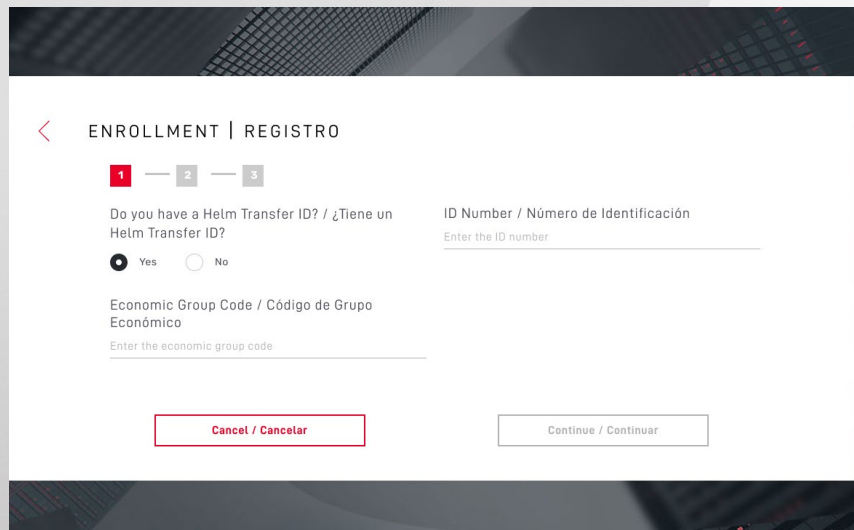
STEP 03

For existing clients:

- If you have a *Helm Transfer ID*, select **Yes**. If not, select **No**.

For new clients:

- Select No on Helm Transfer ID.



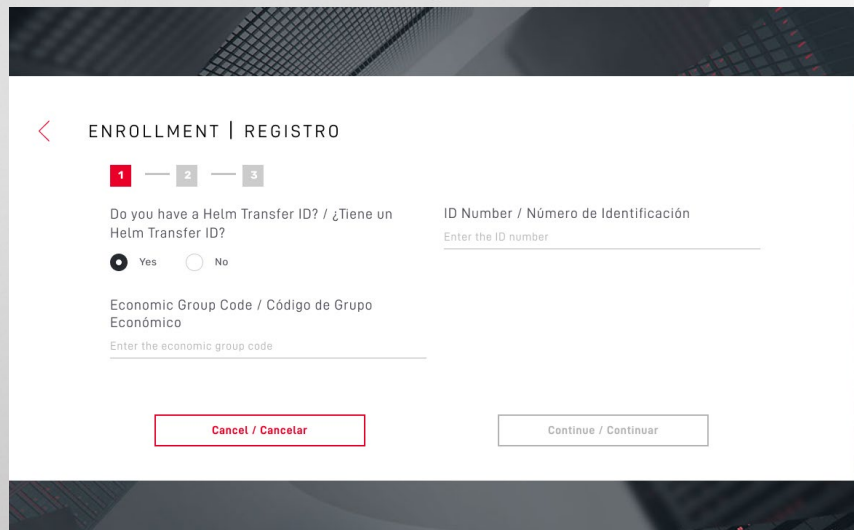
The screenshot shows a laptop screen displaying the 'ENROLLMENT | REGISTRO' form. At the top, there is a back arrow and the title 'ENROLLMENT | REGISTRO'. Below the title is a progress indicator with three steps: step 1 is highlighted in red, step 2 is grey, and step 3 is grey. The form contains two main sections. The first section asks 'Do you have a Helm Transfer ID? / ¿Tiene un Helm Transfer ID?' with radio buttons for 'Yes' (selected) and 'No'. To the right of this section is a text input field labeled 'ID Number / Número de Identificación' with the placeholder text 'Enter the ID number'. The second section asks 'Economic Group Code / Código de Grupo Económico' with a text input field labeled 'Enter the economic group code'. At the bottom of the form, there are two buttons: 'Cancel / Cancelar' and 'Continue / Continuar'.

STEP 03

If you selected **Yes**, please enter:

1. *Helm Transfer User ID* under “ID number”.
2. *Economic Group Code*.

If you do not recall your Helm Transfer ID or Economic Group Code, contact Helm Support.



< ENROLLMENT | REGISTRO

1 — 2 — 3

Do you have a Helm Transfer ID? / ¿Tiene un Helm Transfer ID?

Yes No

ID Number / Número de Identificación
Enter the ID number

Economic Group Code / Código de Grupo Económico
Enter the economic group code

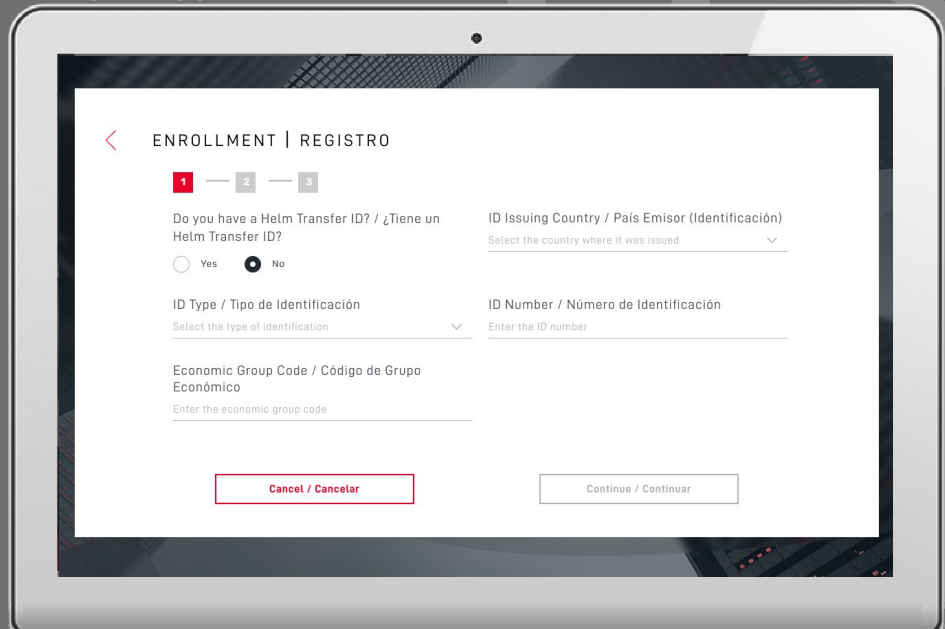
Cancel / Cancelar Continue / Continuar

STEP 03

If you selected **No**, please enter:

1. ID Issuing Country.
2. ID Type.
3. ID Number (registered with the bank).
4. Economic Group Code.

Enter 9 digit code received from
notifications@helmbankusa.com



The screenshot shows a laptop screen displaying the 'ENROLLMENT | REGISTRO' form. At the top, there is a progress indicator with three steps: step 1 is highlighted in red, step 2 is grey, and step 3 is grey. The form contains the following fields:

- Do you have a Helm Transfer ID? / ¿Tiene un Helm Transfer ID?**: Radio buttons for 'Yes' and 'No'. The 'No' option is selected.
- ID Issuing Country / País Emisor (Identificación)**: A dropdown menu with the text 'Select the country where it was issued'.
- ID Type / Tipo de Identificación**: A dropdown menu with the text 'Select the type of identification'.
- ID Number / Número de Identificación**: A text input field with the placeholder 'Enter the ID number'.
- Economic Group Code / Código de Grupo Económico**: A text input field with the placeholder 'Enter the economic group code'.

At the bottom of the form, there are two buttons: 'Cancel / Cancelar' (highlighted with a red border) and 'Continue / Continuar'.

STEP 04

ENROLLMENT | REGISTRO

1 — 2 — 3

Do you have a Helm Transfer ID? (Identificación)

Yes No

ID Type / Tipo de Identificación

Select the type of identification

Economic Group / Grupo Económico

Enter the economic group

SECURITY CODE / CÓDIGO DE SEGURIDAD

Enter the security code sent to your email. It may take a few minutes to arrive. /
Ingrese el código de seguridad enviado a su correo electrónico. Puede tomar unos minutos en llegar

Security Code / Código de seguridad

●●●●●●|

Did not receive the code? / ¿No recibí el código?

Verify

Cancel / Cancelar

Continue / Continuar

MacBook Air

Enter security code sent to your registered e-mail address from **alerts@helmbankusa.com**.

Type in the code or copy/paste.

Code will be valid for **3 minutes**.

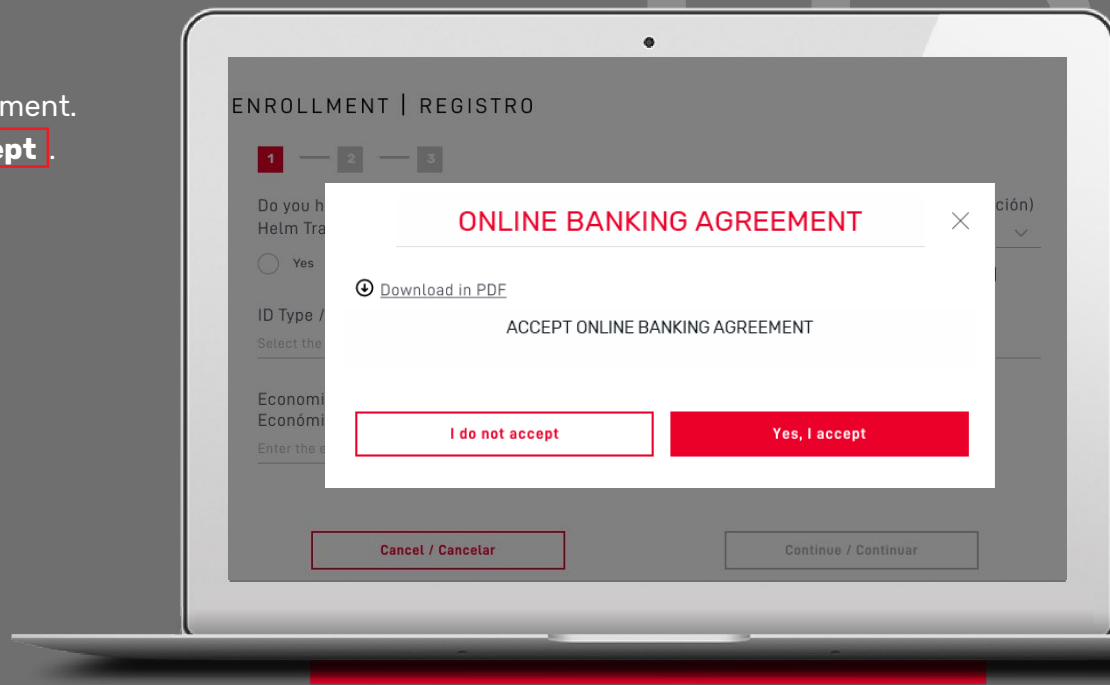
Select **Verify** to continue.

Did not receive the code?

1. Check your spam folder.
2. Select "Did not receive the code?" for Helm Support contact information.

STEP 05

Review Online Banking Agreement.
To proceed, select **Yes, I accept**.



STEP 06

ENROLLMENT | REGISTRO

✓ — 2 — 3

User ID / Usuario ⓘ
Type your User ID / Ingrese su usuario

Password / Contraseña ⓘ
Type your password

Confirm password / Confirmar contraseña
Confirm password

Cancel / Cancelar

Continue / Continuar

MacBook Air

Create your new **User ID** and **Password**.

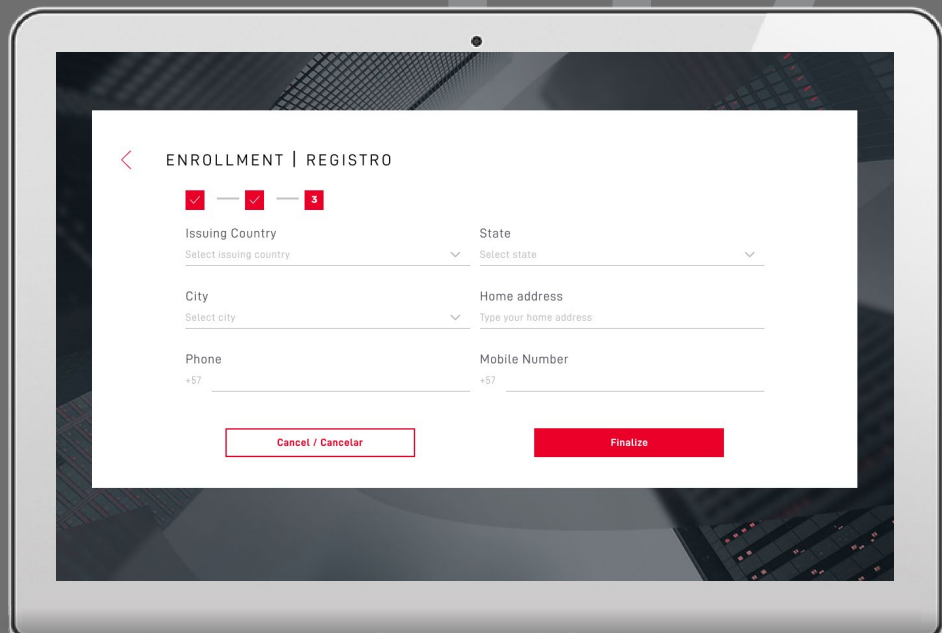
- Select ⓘ for requirements. To close window, click icon again.
- Create and confirm your new password. Ensure it is typed correctly.

Verify information and select **Continue**.

STEP 07

Complete the enrollment process by filling out your personal information.

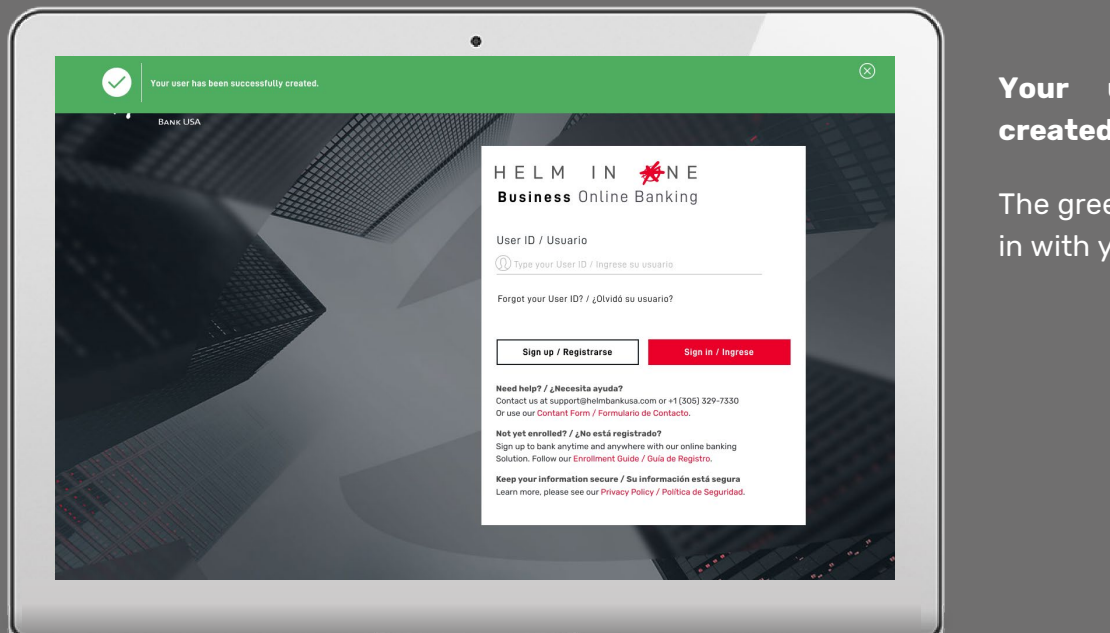
Then click **Finalize**.



The screenshot shows a laptop displaying the 'ENROLLMENT | REGISTRO' page. At the top left of the form is a back arrow. Below it is a progress indicator with three steps: the first two are marked with red checkmarks, and the third is marked with a red '3'. The form contains the following fields:

- Issuing Country:** A dropdown menu with the placeholder text 'Select issuing country'.
- State:** A dropdown menu with the placeholder text 'Select state'.
- City:** A dropdown menu with the placeholder text 'Select city'.
- Home address:** A text input field with the placeholder text 'Type your home address'.
- Phone:** A text input field with a '+57' prefix.
- Mobile Number:** A text input field with a '+57' prefix.

At the bottom of the form, there are two buttons: 'Cancel / Cancelar' (outlined in red) and 'Finalize' (solid red).



Your user has been successfully created.

The green banner indicates you can now log in with your new online banking credentials.

Discover all the
possibilities of

HELM IN ~~LINE~~
Business Online Banking

For Assistance

Email support@helmbankusa.com or call **+1 (305) 329-7330**.

Monday - Friday from 8:30 a.m. to 6:00 p.m. (EST).