

Discover the possibilities of

HELM IN ~~LINE~~

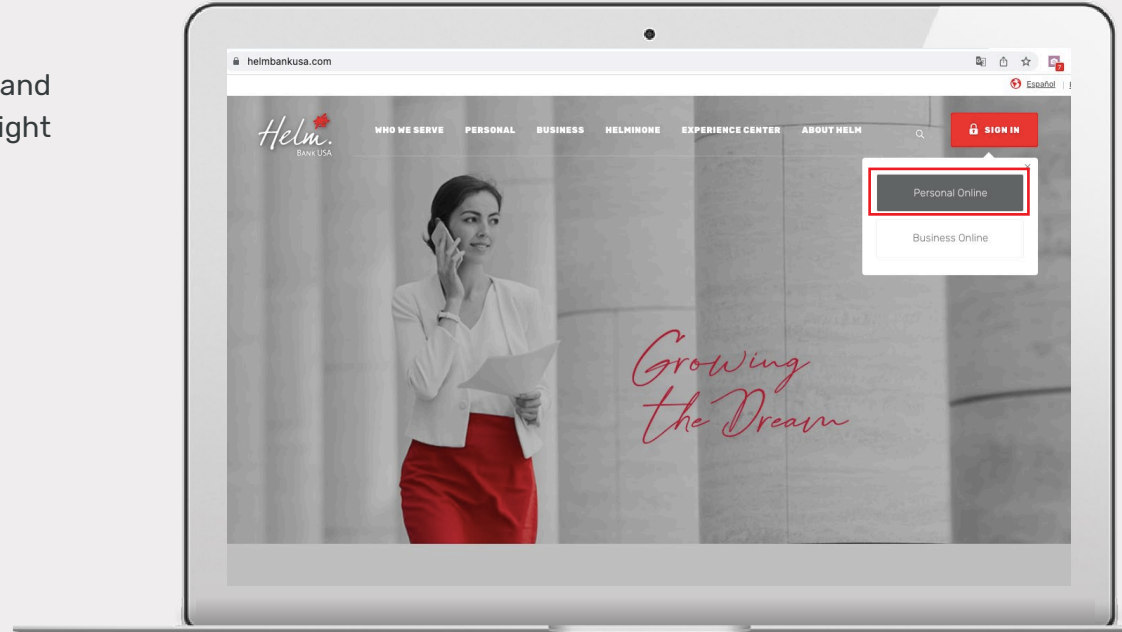
**Personal** Online Banking

To enroll, follow these steps:

## STEP 01

Visit [www.helmbankusa.com](http://www.helmbankusa.com) and select **Sign In** on the top-right corner of the page.

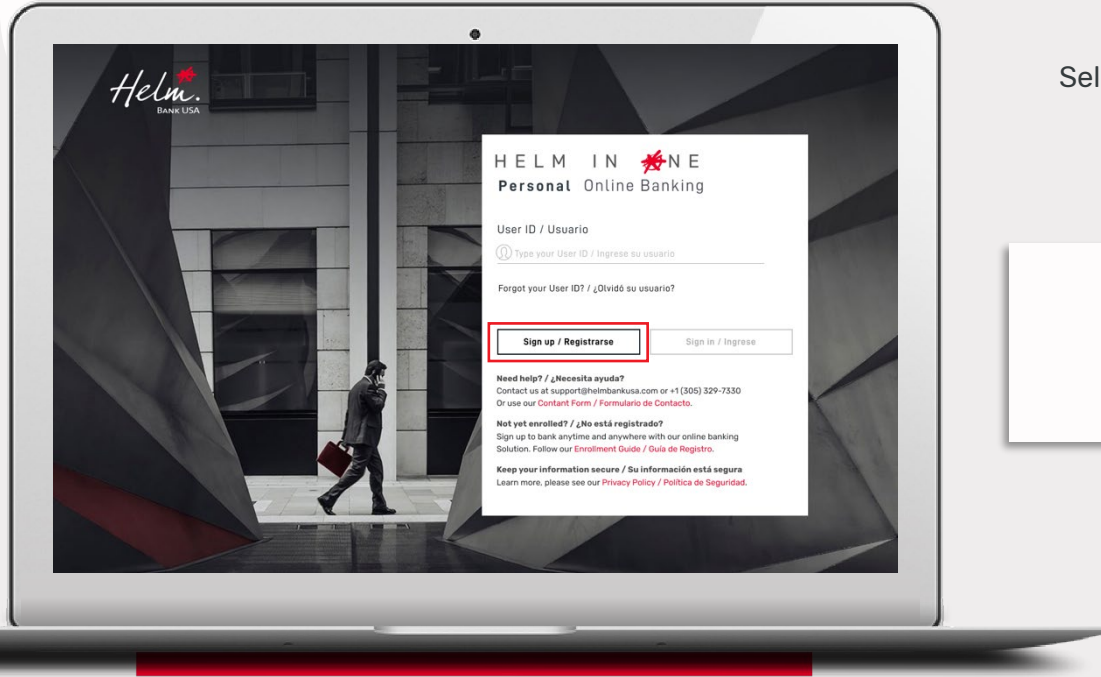
Select **Personal Online**.



## STEP 02

Select **Sign up** to begin enrollment.

You have **3 minutes** to complete each step.



### Complete requested information:

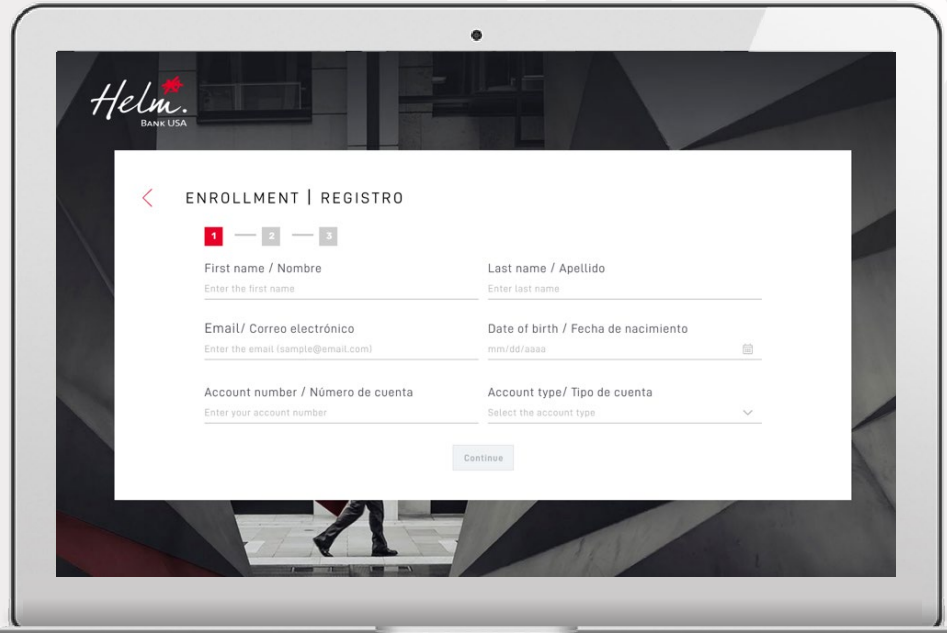
- Enter first name only (do not include middle name).
- Enter e-mail address registered with the Bank.

### Select the account type:

- If you have a *Helm Checking* or *Helm Now* account, select **“Checking accounts”**.
- If you have a loan, select **“Loans”**.
- If you have a *Helm Money Market* or *Helm Savings* account, select **“Saving accounts”**.

Select **Continue** .

### STEP 03



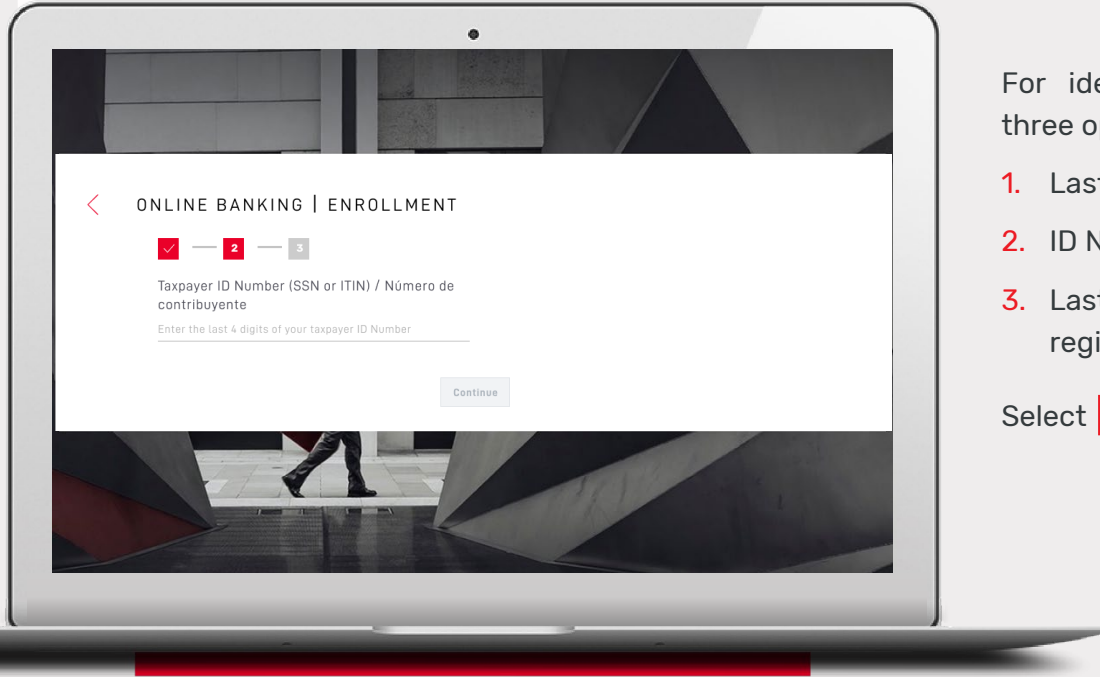
The laptop screen displays the Helm Bank USA enrollment form. The form is titled "ENROLLMENT | REGISTRO" and features a progress indicator with three steps: 1 (active), 2, and 3. The form fields are as follows:

First name / Nombre	Last name / Apellido
<input type="text"/>	<input type="text"/>
<small>Enter the first name</small>	<small>Enter last name</small>

Email/ Correo electrónico	Date of birth / Fecha de nacimiento
<input type="text"/>	<input type="text"/>
<small>Enter the email (sample@email.com)</small>	<small>mm/dd/yyyy</small>

Account number / Número de cuenta	Account type/ Tipo de cuenta
<input type="text"/>	<input type="text"/>
<small>Enter your account number</small>	<small>Select the account type</small>

## STEP 04



The laptop screen displays a web interface for online banking enrollment. At the top, there is a back arrow and the text 'ONLINE BANKING | ENROLLMENT'. Below this, there is a progress indicator with three steps: a red checkmark in a red box, a red box with the number '2', and a grey box with the number '3'. The text 'Taxpayer ID Number (SSN or ITIN) / Número de contribuyente' is displayed, followed by a prompt 'Enter the last 4 digits of your taxpayer ID Number' and a text input field. A 'Continue' button is located at the bottom right of the form area. The background of the screen shows a person walking in a modern, geometric architectural setting.

For identification purposes, verify one of three options:

1. Last 4 digits of your Taxpayer ID Number;
2. ID Number from your country of origin; or
3. Last 4 digits of the phone number registered with the Bank.

Select **Continue**.

Enter security code sent to your registered e-mail address from [alerts@helmbankusa.com](mailto:alerts@helmbankusa.com).

Type in the code or copy/paste.

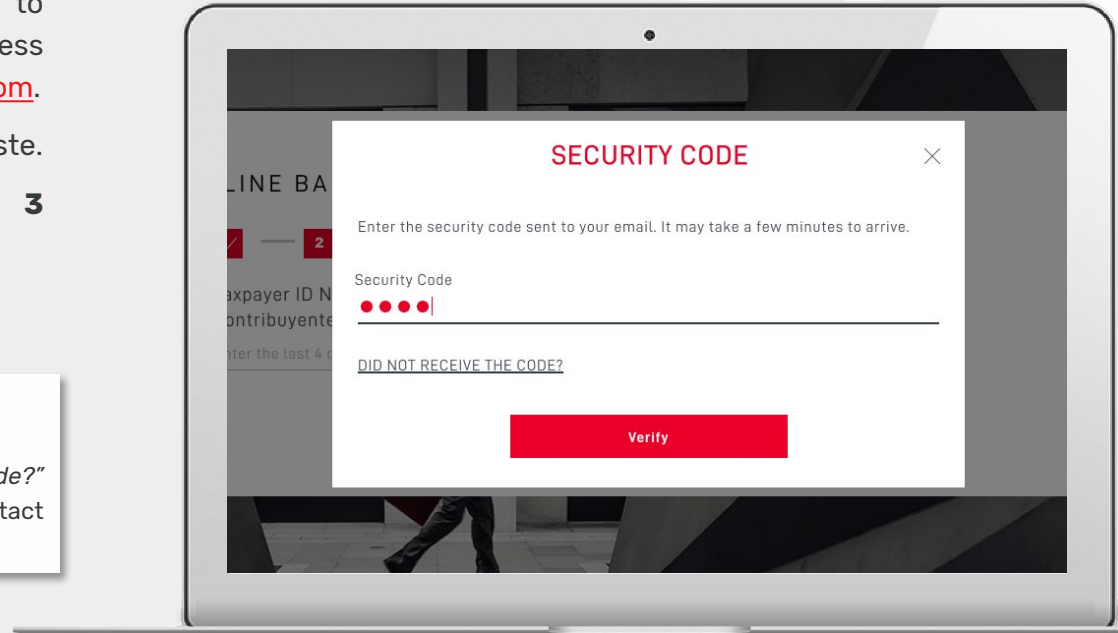
Code will be valid for **3 minutes**.

Select **Verify** to continue.

**Did not receive the code?**

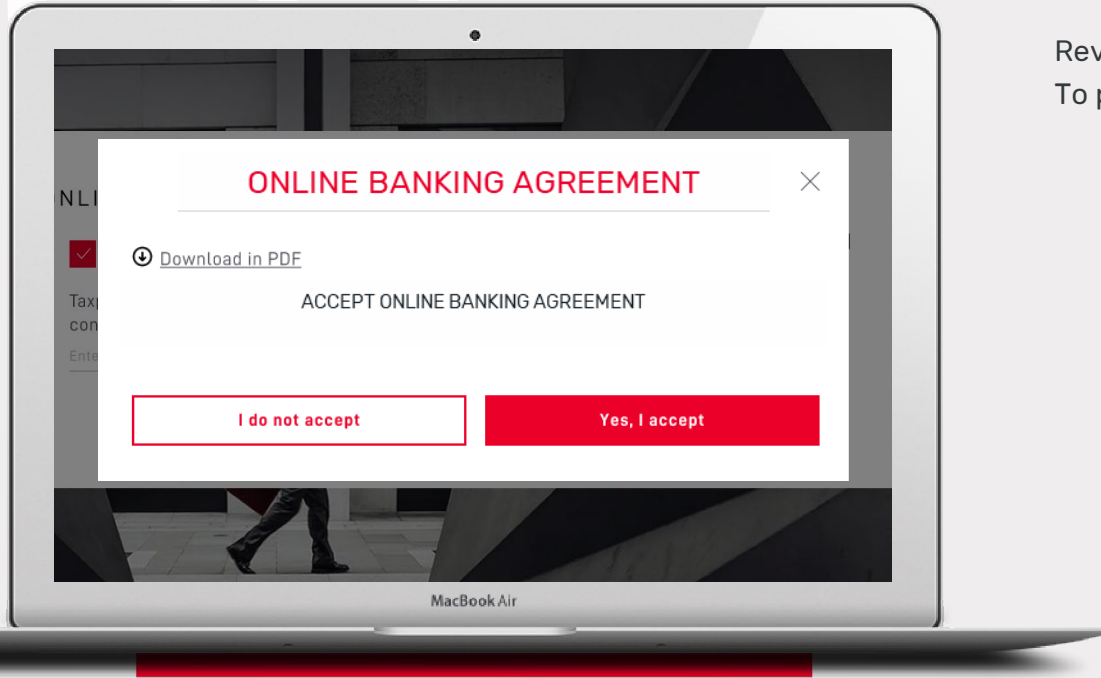
1. Check your spam folder.
2. Select "Did not receive the code?" for Helm Support contact information.

**STEP 05**




## STEP 06

Review Online Banking Agreement.  
To proceed, select **Yes, I accept**.



Create your new **User ID** and **Password**.

- Select  for requirements. To close window, click icon again.
- Create and confirm your new password. Ensure it is typed correctly.

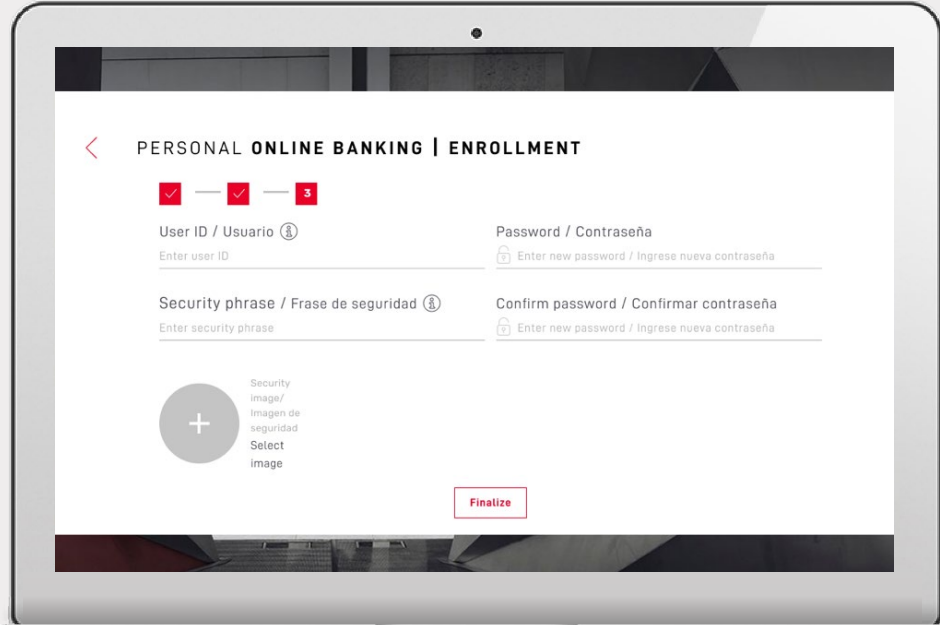
Create **Security phrase** and select **Security image**:

- Security phrase must be greater than 3 characters.

***e.g.** growing the dream*

Verify information and select **Finalize**.

## STEP 07



The laptop screen displays the 'PERSONAL ONLINE BANKING | ENROLLMENT' form. At the top, there is a progress bar with four steps: a red checkmark, a red checkmark, a red checkmark, and a red square with the number '3'. Below the progress bar, the form is divided into two columns. The left column contains the 'User ID / Usuario' field with an info icon, the 'Security phrase / Frase de seguridad' field with an info icon, and a 'Security image / Imagen de seguridad' section with a plus icon and the text 'Select image'. The right column contains the 'Password / Contraseña' field with a lock icon, and the 'Confirm password / Confirmar contraseña' field with a lock icon. Below the 'Security image' section, there is a red 'Finalize' button.

< PERSONAL ONLINE BANKING | ENROLLMENT

✓ — ✓ — 3

User ID / Usuario ⓘ  
Enter user ID

Password / Contraseña  
Enter new password / Ingrese nueva contraseña

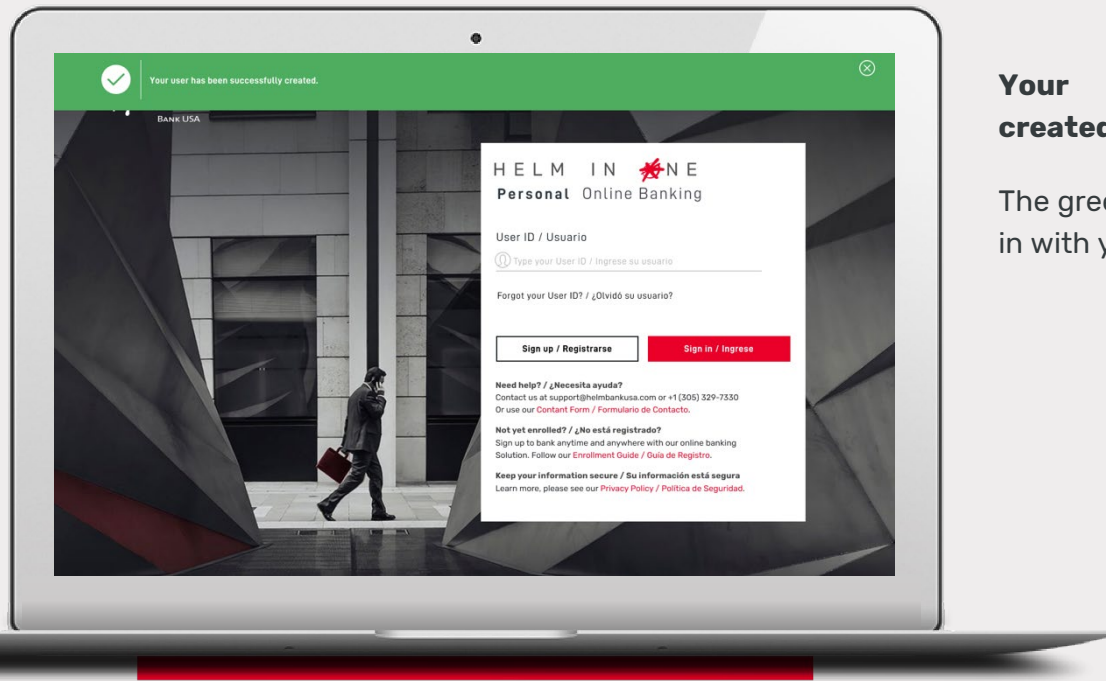
Security phrase / Frase de seguridad ⓘ  
Enter security phrase

Confirm password / Confirmar contraseña  
Enter new password / Ingrese nueva contraseña

Security image / Imagen de seguridad  
Select image

Finalize





**Your user has been successfully created.**

The green banner indicates you can now log in with your new online banking credentials.



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**Personal** Online Banking

**For Assistance**

Email [support@helmbankusa.com](mailto:support@helmbankusa.com) or call **+1 (305) 329-7330**

Monday - Friday from 8:30 a.m. to 6:00 p.m. (EST)

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**FDIC**  
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